

Senior Expert Corps – a Project of Swisscontact

Promoting entrepreneurship through expertise – Imparting technical skills through volunteer work

The retired professionals of our Senior Expert Corps (SEC) are qualified experts on site. Through their consulting services, they provide hands-on, cost-effective support towards sustainable development of companies and institutions.

SEC Assignment in Nepal, 2018

Assignment No. 3361

Location	Kathmandu, Nepal
Client	Hotel Industry
Expert	Zettel Franz, Executive Chef Consultant in Gastronomy
Period	04.09. - 06.10.2018



Client

The client is a 65 room boutique hotel with 84 employees in Kathmandu, well located in business area and with most of the embassies nearby. The management is aiming to hold the consistency and quality of food up to the required standard or to improve wherever possible. For assisting SEC was approached to guide the team to reach that goal.

Tasks

The expert has been given the following tasks:

- Increase of efficiency
- Product quality improvement
- Training of employees

Unforeseen - Bringing the kitchen based on cleanliness, hygiene, equipments and machineries to a workable, required and acceptable standard.

Results

The client agreed immediately to invest the calculated sum for replacing non repairable equipments, machineries, as well as buying additional bakery equipments.

Acquired for menu-, recipes- and nutrition calculation a professional Software program.

Introduction of new dishes with accurate recipes and costing.

Theoretical Staff training in food safety and hygiene.

Teaching leadership and management skills to the Supervisors.