

Senior Expert Corps – a Project of Swisscontact

Promoting entrepreneurship through expertise – Imparting technical skills through volunteer work

The retired professionals of our Senior Expert Corps (SEC) are qualified experts on site. Through their consulting services, they provide hands-on, cost-effective support towards sustainable development of companies and institutions.

SEC Assignment in Nepal, 2019

Assignment No. 3460

Location	Kathamandu, Nepal
Client	Business and Hotel
Expert	Alain Rohrbach Hotel Manager
Period	26.02. - 30.03 / 01. - 10.05.2019



Client Profile

The client is a business house operating in Nepal with multi-faceted areas of business interest, which includes medical equipment distribution, pharmaceuticals marketing, construction, Hydro Electric Power Generation, solid waste management, Nepalese woolen carpet manufacturing & export, manufacture and sale of medical grade oxygen, Export-Import, international liaisoning, general trading etc. Promoted by a team of qualified young entrepreneurs, the companies under the house command great amount of respect in the Katmandu market in each field they are involved in. Also in hotel management by opening the 4* hotel Basera boutique Hotel in Babarmahl in Katmandu.

Tasks

- increase of efficiency
- product quality improvement
- further education
- provide a concept
- improvement of market position-training of employees
- general opening procedures

Results

- done all SOP (standards operation procedures) for Food & beverage, kitchen, control, housekeeping, restaurant (outlet) opening procedure
- F&B, kitchen, housekeeping job description
- organisational chart, pre-opening chart
- general idea on construction, equipment position with chairman, project officer and executive chef