

Senior Expert Contact – a Program of Swisscontact

POTENTIAL MEETS EXPERIENCE

The retired professionals of our Senior Expert Contact (SEC) are qualified experts on site. Through their consulting services, they provide hands-on, cost-effective support towards sustainable development of companies and institutions.

SEC Assignment in Nepal, 2020

Assignment No. 3577

Location Kathmandu, Nepal

Client Restaurant

Expert Carlos da Silva,
Educator Food & Beverage

Period 05.01. - 05.02.2020



Client Profile

The company started with "The Old House Restaurant" including 25 staff members. The next outlet to join was a nomad hotel which got into operation in November 2019. And recently a restaurant joined in January 2020. The management team is a non profit company to support the management of these four outlets with finance expertise, HR, F&B, administration, marketing and business development.

The client is considering to support a hospitality school, an organic farm and a bakery in future.

Tasks

Complete training in restaurant operations form welcoming to types of service, guest etiquette, reservations, different types of table set-up and other training sessions.

Results

All the participants were passing a final written test and the average grading was above expectations with some of them achiving over 90%.