

## Senior Expert Corps – a Project of Swisscontact

**Promoting entrepreneurship through expertise – Imparting technical skills through volunteer work**

The retired professionals of our Senior Expert Corps (SEC) are qualified experts on site. Through their consulting services, they provide hands-on, cost-effective support towards sustainable development of companies and institutions.

### SEC Assignment in Cambodia, 2019

Assignment No. 3598

<b>Location</b>	Siem Reap, Cambodia
<b>Client</b>	Restaurant
<b>Expert</b>	Peter Walliser, Ex. Master Chef, Instructor
<b>Period</b>	01.10. - 25.10.2019



#### Client Profile

The client operates a restaurant with 140 seats inside and 170 seats at the Sky Bar & Restaurant. The same operation includes the Linnaya Resort & Spa with 46 rooms.

Most restaurant guests are from Linnaya as well as various tour groups and individual guests. The beverage and food offer is of very good quality and consists of Cambodian dishes as well as international dishes.

#### Tasks

- Overlook F&B manager's performance and advise/train of the essential tasks for the F&B team
- Guidelines on food and cost control in the kitchen
- Menu and special offers planning
- Discussed and explained suggestions for improvement for the entire company with the management team and determined responsible persons for implementation

#### Results

The restaurant was already well organized. Above all, my task was to achieve a clear structure and better cooperation between the various sectors. Especially the used documentation has to be arranged more clearly. The cooperation with management and employees was excellent and my suggestions have always been well received.