

Senior Expert Contact – a Program of Swisscontact

POTENTIAL MEETS EXPERIENCE

The retired professionals of our Senior Expert Contact (SEC) are qualified experts on site. Through their consulting services, they provide hands-on, cost-effective support towards sustainable development of companies and institutions.

SEC Assignment in Cambodia, 2020

Assignment No. 3610

Location	Phom Phen, Cambodia
Client	Restaurant
Expert	Hansueli Meili, Hospitality Management/ Chef
Period	13.01. - 31.01.2020



Client Profile

A Cambodian restaurant owned and managed by local people. They focus on offering healthy, tasty and affordable home cooked foods. The restaurant employs vulnerable and disadvantaged women and donates 10% of its profits to support local NGO's.

Tasks

- Review of the menu card/offers and skills of the staff
- Suggestions on how to improve the kitchen infrastructure
- Demonstrate cooking skills for new dishes
- Review the overall management situation

Results

- Detailed proposals on how to renovate the kitchen facilities
- Suggestions for a new menu card
- Proposals for new presentation of cakes
- New organisation chart
- Revenue improvements and calculation models