

Senior Expert Contact – a Program of Swisscontact POTENTIAL MEETS EXPERIENCE

The retired professionals of our Senior Expert Contact (SEC) are qualified experts on site. Through their consulting services, they provide hands-on, cost-effective support towards sustainable development of companies and institutions.

SEC Assignment in Indonesia, 2023

Assignment No. 3683

Location Jember, Indonesia
Client Polytechnic
Expert Markus Rolli, Confectioner
Period 08.05. - 21.06.2023



Client Profile

Polytechnic with a production bakery, teaching factory and coffee shop.

Tasks

- Improving the quality
- Introducing new products
- Teaching hygiene standards
- Implementation of new package solutions
- Training of staff

Results

- All the tasks undertaken received good results. Staff were trained to produce new products and package them. Two sessions were conducted on hygiene and work safety. The quality of products was improved.