

Senior Expert Contact – a Program of Swisscontact

POTENTIAL MEETS EXPERIENCE

The retired professionals of our Senior Expert Contact (SEC) are qualified experts on site. Through their consulting services, they provide hands-on, cost-effective support towards sustainable development of companies and institutions.

SEC Assignment in Tanzania, 2022

Assignment No. 3878

Location Stone Town, Sansibar
Tanzania

Client Veterinary Clinic

Expert Dr. Dagmar Seghuter
Veterinarian

Period 15.02. - 15.04.2022



Client Profile

The veterinary practice is unusual in that it not only treats family pets, it also has important charitable aims: to limit population growth among street cats, and to improve their health. Local people live in close proximity to these animals and share their food with them. Street cats help to control rodent numbers in this urban area with limited waste management services. Regular deworming and treatment for sick animals helps to prevent the transmission of zoonoses to the general public. The costs for the clinic's charitable activities are borne by a foundation.

Tasks

The expert was given the following tasks:

- *Exchange of experiences with the veterinarian working there
- *Advice on optimizing work processes and organization
- *Optimization of treatment plans under the given conditions.
- *Advice on setting up/equipping a second practice with an animal shelter function in another part of the city

Results

In the first weeks of her work, Dr. Seghuter initiated the creation of a digital documentation system that everyone can access at the same time. The confirmation and discussion of old and new treatment methods for common practice cases conveyed more security. The use of therapeutics was checked for waste avoidance and resource conservation. Dr. Seghuter checked the work processes also to ensure the health of the staff, which increased acceptance.