

Senior Expert Contact – a Program of Swisscontact

POTENTIAL MEETS EXPERIENCE

The retired professionals of our Senior Expert Contact (SEC) are qualified experts on site. Through their consulting services, they provide hands-on, cost-effective support towards sustainable development of companies and institutions.

SEC Remote Assignment in Mongolia, 2023

Assignment No. 4040

Location Ulaan Bataar, Mongolia

Client Cleaning industry

Expert Tom Deurloo

Period 17.07. - 29.09.2023



Client Profile

The client is a dry cleaning and washing company with 8 imported machines, 3 locations/shops, 60 kiosks and 80 employees.

Tasks

- Redefine Business Plan
- Improve operations
- Improve quality
- Manage efficiency
- Create a growth plan
- Assist with new technologies for cleaning, and water and energy management

Results

General consultation was provided with much information provided on all relevant topics. The collection of basic data has begun, as has general reporting and cost and price management procedures. The organisation structure and roles/responsibilities have been clearly defined.