

Senior Expert Contact – a Program of Swisscontact

POTENTIAL MEETS EXPERIENCE

The retired professionals of our Senior Expert Contact (SEC) are qualified experts on site. Through their consulting services, they provide hands-on, cost-effective support towards sustainable development of companies and institutions.

SEC Assignment in Nepal, 2023

Assignment No. 4076

Location Kathmandu, Nepal
Client Gastronomy
Expert Franz Zettel, Chef
Period 20.05. - 18.06.2023



Client Profile

The client is a Restaurant in Thamel, Kathmandu. After Covid-19, the client moved from a 55-seat operation to a new location, which can accommodate 165 guests. Client targets are tourists and regular local guests. Due to the tripled number of seats, the management had to improve processes and work flow, increase efficiency and product quality, apply new cooking methods and develop new recipes for the a la carte menu.

Tasks

- Product quality improvement
- Increase efficiency and simplify the work flow
- Implementation of new dishes, desserts, pralines and bakery products
- Introduction of new cooking methods (sous vide cooking)
- Food safety and kitchen hygiene
- Menu engineering and writing, recipe & costing/selling management

Results

The client set up a separate bakery production area and replaced all aluminium pots, pan and utensils with hygienic and user-friendly stainless steel kitchenware. New dishes were introduced, with accurate recipes, costing and sales prices. Kitchen staff were trained on all levels. All tasks were completed and implemented.