

Senior Expert Contact – A programme of Swisscontact POTENTIAL MEETS EXPERIENCE

The retired professionals of our Senior Expert Contact (SEC) are qualified experts on-site. Through their consulting services, they provide hands-on, cost-effective support towards the sustainable development of companies and institutions.

SEC Assignment in Nepal, 2024

Assignment No. 4161

Location Biratnagar, Nepal
Client Hotel
Expert Doris Frei-Keller
Period 22.02. - 15.03.2024



Client Profile

This hotel is the second best hotel in Biratnagar and wants to improve further and serve international dishes, partly because there are plans for Koshi province to become a tourist region and Biratnagar to be the main starting point for trekking in the eastern Himalayas.

Tasks

- Training for chefs in cooking continental dishes, including desserts
- Improved the kitchen hygiene
- Photographing and evaluating of the hotel rooms, restaurant, lobby and outdoor area, with upgrades recommended
- Suggestions for improving the website design
- Recommendations for registering with common booking portals to enable online booking

Results

Training of chefs and the recommendations for upgrades have been completed, while the other tasks are in progress.