

Senior Expert Contact – a Program of Swisscontact

POTENTIAL MEETS EXPERIENCE

The retired professionals of our Senior Expert Contact (SEC) are qualified experts on site. Through their consulting services, they provide hands-on, cost-effective support towards sustainable development of companies and institutions.

SEC Assignment in Nepal, 2023

Assignment No. 4165

Location	Kathmandu, Nepal
Client	Hotel
Expert	Peter Zimmermann, Baker-confectioner and vocational school teacher
Period	06.12. - 29.12.2023



Client Profile

The client is in the hotel business, with 100 rooms, and a restaurant with a kitchen and bakery. They make their own breads, cakes, pastries, desserts and finger food. Many employees work at the hotel in order to complete college.

Tasks

- Review of last year's products and refresher training
- Develop new products to target the breakfast market
- Develop High Tea and banquet buffets
- Train the people on-site on different topics

Results

The main points have been addressed, with many recipes renewed and improved. The special raw material for gluten-free bread was not available and therefore the gluten-free bread was not satisfactory. Training and consultation took place to achieve the goals.