

## Senior Expert Corps – a Project of Swisscontact

**Promoting entrepreneurship through expertise – Imparting technical skills through volunteer work**

The retired professionals of our Senior Expert Corps (SEC) are qualified experts on site. Through their consulting services, they provide hands-on, cost-effective support towards sustainable development of companies and institutions.

### SEC Assignment in Nepal, 2017

Assignment No. 2462

**Location** Pokhara, Nepal

**Client** Tourist Restaurant

**Expert** Alfred Gafner  
Chef

**Period** 16.10. - 09.11.2017



#### Client Profile

Restaurant was established 25 years ago with a focus to cater to tourist, at the lake side in Pokhara by Mr. Dorjee Lama. The restaurant was well established and known by tourists for the good standard in food and hygiene.

The owner is committed to constantly improving and adapting to new market situations, this has let him to request Mr. Alfred Gafner already for the third time. He is committed to strive to continue to be the leading Restaurant in regards of customer satisfaction and financial profitability.

#### Tasks

Recalculate and adjust menu prices  
Taste all food items, retrain if required  
Make sales analysis, replace losers  
Focus on hygiene re. facility and food preparation  
Increase of working efficiency in kitchen work flow

#### Results

Targeted task have all been implemented  
Following additional work was done:  
Ice Cream shop inspection and set-up improvement  
New Restaurant D-Venue, kitchen set-up, Menu design, Recipe training done  
Take-out shop, design, product developed done  
Marketing signs design  
Restaurant seating improvement, with comfortable backrest