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SENIOR EXPERT CORPS

Senior Expert Corps – a Project of Swisscontact

Promoting entrepreneurship through expertise – Imparting technical skills through volunteer work

The retired professionals of our Senior Expert Corps (SEC) are qualified experts on site. Through their consulting services, they provide hands-on, cost-effective support towards sustainable development of companies and institutions.

SEC Assignment in Kosovo, 2017 — Assignment No. 3186

Location Prishtina, Kosovo

Client Gastronomy and Catering

Expert Jean-Louis Hess, Baker-Confectioner

Period 25.09. - 19.10 2017

Client Profile

The company is a nice cafe serving soups, salads, a selection of tartines, pastries and drinks. They try to expand their bussiness by doing caterings for cocktail parties and snacks.

Tasks

Training the staff in pastry and bakery. New recipes of cakes and pastries as well as a selection of savoury items for cocktails.

Results

With the new products they will have a larger choice on offer. Hopefully it will help to attract more customers.