

Senior Expert Corps – a Project of Swisscontact

Promoting entrepreneurship through expertise – Imparting technical skills through volunteer work

The retired professionals of our Senior Expert Corps (SEC) are qualified experts on site. Through their consulting services, they provide hands-on, cost-effective support towards sustainable development of companies and institutions.

SEC Assignment in Nepal, 2017

Assignment No. 3203

Location	Kathmandu, Nepal
Client	School of Tourism & Hotel Management
Expert	Carlos da Silva, Food & beverage lecturer
Period	27.10. - 19.11.2017



Client Profile

The School of Tourism & Hotel Management is a culinary vocational school presently enrolling 23 students, delivering a diploma in culinary arts and overall notions in HACCP, Tourism and Food & Beverage. Upon successful completion students are eligible for a six month to one-year internship and pursue their studies abroad. The School is accredited by University College Birmingham, London South Bank University, Arden University.

Tasks

Assisting the kitchen instructor during their culinary classes, attendance, personal hygiene, punctuality, safety and Sanitation – HACCP, vacuum cooking, molecular cuisine. Restaurant training, set-up and preparation, order taking, à la Carte and Table d'hôte, standard recipes, notions of cost and F&B control, wine opening – service protocol, bar set up, cocktail preparation, complaint management, housekeeping and front-office training.

Results

Students were receptive to innovative teaching techniques encouraging their participation and collaborative learning. They appreciated the training in standard recipes, cost notions, modern cooking methods. The school management and other instructors appreciated the expert's work and the courses he delivered. They were provided with new suggestions and ideas to improve their curriculum.